

# ***Ouachita Parish Police Jury***

## ***JOB OPPORTUNITY ANNOUNCEMENT***

<b>POSITION:</b> IT Engineer	<b>OPENING DATE:</b> November 12, 2018
<b>SALARY:</b> Depending on Experience	<b>APPLICATION DATE:</b> Until Filled

(Present Parish employees are given three (3) days priority in applying for the vacant position before outside applicants will be considered. Parish employees may still apply after the designated deadline, but priority will not be given.)

### **DUTIES:**

Under direction of the Information Systems Director, incumbent will provide day to day IT program requirements to ensure that infrastructure, data center elements and associated systems and applications are functioning efficiently, effectively and securely for a 24x7, mission critical, high availability, multi-site enterprise.

### **RESPONSIBILITIES**

- Manage infrastructure related technologies such as physical server platforms, Windows and Linux servers, virtualization hypervisors, network technologies, and storage technologies
- Problem resolution and monitoring of infrastructure that can include Hypervisors, Virtual Servers, Firewalls, Switching and routing (Physical and Virtual), Active Directory including DNS, DHCP, and GPO, Exchange, Security and Control Equipment, VOIP and Analog Telephony, Backup and Recovery
- Manage backup systems and disaster recovery efforts following business continuity requirements
- Research new technologies for recommendations and support purchasing efforts
- Assists in training and development of technology staff
- Utilize ticket based system for all work performed and process escalations from IT team
- Create and maintain system and network documentation, topologies and schematics
- Additional duties as assigned by manager

### **SKILLS:**

- Ability to build strong relationships and trust with co-workers and end users
- Must be a team player with a high degree of self-motivation
- Ability to handle multiple tasks and prioritize appropriately in a fast-paced mission critical environment
- Strong troubleshooting skills including the ability to lead troubleshooting initiatives, identify complex issues, suggest and implement resolutions, and document root-cause analysis in challenging situations.
- Multi-discipline position that requires expert level breadth and depth of knowledge across a range of technical domains
- Strong verbal and written communication skills
- BS degree in Computer Science, Information Technology or equivalent proven experience (one year of experience counts as one year of college credit)
- 2+ years of experience as an Engineer in similar size organization
- Nights, weekends, Holidays and over-night travel is required for this position
- Microsoft, Cisco, VMware, GIAC, ISC2, CompTIA certifications a plus

### **BENEFITS:**

The Parish offers liberal benefits, including an excellent retirement system, vacations, sick leave and health and life insurance. Employee may advance to higher positions, based on his/her abilities and interests, and on the needs of the Parish.

### **HOW TO APPLY:**

Applications must be submitted on the OFFICIAL FORM that is available from and may be returned to:

**Ouachita Parish Police Jury, HR Department**  
**Ouachita Parish Courthouse**  
**301 South Grand, Suite 201**  
**Telephone: 318-327-1340**

**Equal Employment Opportunity Employer**